

Information on withdrawal from the sales contract

(information on exercising the right of withdrawal)

Right of withdrawal

Please be informed that you have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period shall expire after 14 days from the date:

1. on which you acquire possession of the goods or possession of the last of the goods where the contract provides for transfer of the ownership right to several goods which are delivered separately or possession of the last lot or piece where the contract provides for transfer of the ownership right to goods delivered by lot or in parts,
2. on which a third party other than the carrier, indicated by you, takes possession of the goods or possession of the last of item of the goods if the agreement involved transfer of ownership rights to multiple goods delivered separately, or takes possession of the last lot or piece if the agreement involved transfer of ownership rights to goods delivered by lot or piece.

To exercise the right of withdrawal, you must inform AH HARDT SPÓŁKA JAWNA, Cholerzyn 215, 32-060, Liszki, email: handlowy@ah.com.pl, tel: +48 (12) 658-66-77/88, BDO (Waste Database) 000070043, of your decision to withdraw from this contract by an unequivocal statement (for example, a letter sent by post, fax or e-mail).

You may use the model withdrawal form, but it is not obligatory.

To observe the withdrawal period, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the additional costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without delay and in any event not later than 14 days from the day on which we are informed of your decision to exercise your right of withdrawal from this contract. We will refund the payment using the same means of payment as you used for the original transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of this refund.

We may withhold reimbursement until you have received the item or until you have supplied us with proof of its return, whichever event occurs first if the contract was for the sale of an item.

If the contract concerned the purchase of an item, please send back or hand over the item to AH HARDT SPÓŁKA JAWNA, Cholerzyn 215, 32-060, Liszki, immediately and in any case not later than 14 days from the day on which you informed us about your withdrawal from this contract. The deadline is met if you send the item back before the 14-day period has expired.

You will have to bear the direct costs of returning the item.

You shall only be liable for any diminution in the value of the item resulting from your use of the item other than what is necessary to establish the nature, characteristics and function of the item.